



User Conference 2010

'Opport - Unity'



**Hilton Myrtle Beach Resort
at Kingston Plantation
June 7-11**



Important Information

Activities

Arcadian Shores Golf Club

Arcadian Shores Golf Course is a Rees Jones designed, par 72 course. Offering enticing lakes, deviously placed bunkers, and tree-lined Bermuda fairways. Good luck!!

Deep Sea Fishing

Ready to test your sea legs again! A whale of a time was had by all that braved the deep last year so we are offering this excursion again! More details to follow.

Accommodations

Hilton Myrtle Beach Resort at Kingston Plantation

1000 Beach Club Drive
Myrtle Beach, SC

Kingston Plantation is located Oceanside in popular Myrtle Beach, SC. The Hilton Resort offers two beautiful pools, the Arcadian Shores Golf Course, and your choice of casual or fine dining facilities.

**Book hotel reservations at the Hilton by calling (843) 449-5000.
Or click the link on our website.**

Reservation Deadline: May 6, 2009

Use booking code "ATS" for the following rates*:

Ocean View Room:

\$169+tax (2 doubles or 1 king)

Ocean View Condo:

\$269+tax (2 bedroom)

*Rates good 2 days prior to conference dates. \$10/additional guest. Based on availability.

Airports

MYR (Myrtle Beach)	1100 Jet Port Rd	20 mins
ILM (Wilmington)	1740 Airport Blvd	1h 50 mins
FAY (Fayetteville)	400 Airport Rd	2h 20 mins
OAJ (Jacksonville)	264 Albert J. Ellis Airport Rd	2h 50 mins
RDU (Raleigh)	2600 W. Terminal Blvd	3h 30 mins



Conference Workshops

Forums

CIS & FIS Open Forums:

An annual event, that gives you, the users, undivided attention from the ATS staff of developers and support personnel. These sessions are designed to discuss improving existing functionality within the applications but also to compare your organizations processes with other clients for efficiency gains.

IT Forum:

Discussions with IT personnel on latest issues and technologies and concept sharing across clients.

CIS

CIS AR and Cash Balancing:

Need experience balancing accounts receivables and cash drawers to your general ledger? Learn how to quickly identify discrepancies to assist in correcting the out of balance.

CIS Capital Credits:

Discussion, in general terms, what patronage is and how to balance before processing the allocations. A review of the allocations process itself. Next a review of the retirement process steps. Lastly, covering the new granularity in the setup of the capital credit module.

CIS New Functionality:

Explore the new CIS features and configurable options that have been deployed since version 3.11. Come away knowing how to incorporate some of these features into your own company, allowing for more customization and flexibility in daily operations.

CIS Flat Charges/Contract:

This class will cover the functionality of flat charges and contracts on accounts and services. We will also touch on other flat charge options, such as load management and power cost adjustments.

CIS Pre-billing/Billing:

Review the billing process from scheduling meters to importing readings, working exceptions, processing pre-billing, and ultimately executing a billing event.

CIS Setup Menu

This class is directed toward supervisors and users who have access to the Setup menu. The key setup options will be discussed along with information on how to configure each one and its effect on the software downstream.

CIS 101:

Review each component of the application. Tips and hints for easy & quick navigation. User sharing of ways to avoid common errors within the system.



Conference Workshops

GIS

ArcGIS 10:

This class will be a demonstration of the latest version of ESRI's GIS platform. ESRI has designated this as a major upgrade. It involves not only new features but significant changes to the way customization is done. We will show the major new features and discuss how they affect add on products built on this platform.

ATS GIS:

Focus on integration with the CIS and FIS and outage management systems. Multispeak integration will also be discussed.

ATS Outage Management System:

Demonstration of the integration with CIS and GIS applications. Also how outages can be presented in Google Earth and on the internet. External application integration with IVR and AMI systems discussion.

FIS

FIS New Functionality:

Come hear about the unique additions to the application. Shortcuts that can save you time! This class will review enhancements and configurations added to version 5.

FIS 101:

Ask the questions, get some answers. This class allows the user to do the teaching. Do you have questions on how to better perform your duties? How about new ideas to share with others to streamline their work.

FIS Fleet Management:

FIS has integrated with a Fleet Management vendor to provide a way to track costs associated with maintaining and using your company vehicles. This class will review this integration as well as using only the data in ATS for reporting mileage, equipment hours, and costs.

EOM Checklist:

Review of the End of Month process and the suggested checklist for balancing. Let's resolve End of Month audits and verify the calculations for each process. Where can data be viewed before posting? Before and after the post, what accounts should be balanced?

FIS Budget Enhancements:

Review the budget module—manage your account dollars. Compare the actual to budget figures by month or year. Give ATS some ideas on how to enhance this module to better serve your needs.



Conference Workshops

Information Technology

ESX server

(Guest speaker— South River Electric):

Learn how South River EMC has utilized ESX server to enhance ATS Synergy capabilities. Tim Peede will discuss his overall strategy using VM technology and illustrate how to cost effectively provide disaster recovery to your network.

Linux:

Linux vs. Windows? Linux. When it comes to servers you want reliability. Our Network Administrator will cover administrative tasks, specific recovery measures, command line utilities, and other Linux operations.

Systems Monitoring:

Explore how to significantly reduce unplanned downtime, track CPU usage, disk I/O, and run monthly reports detailing system performance with this ATS tool.

Discoverer & Portal

Discoverer Basic (all day class \$350):

This year we will be training using the Discoverer Viewer and Plus tools, the new Discoverer for the Web. This basic class is geared towards new report writers or existing report writers that need a refresher course. Cover how to create queries and convert to reports and understanding the table structures, joins, conditions, and calculations used in report creation.

Discoverer Advanced (all day class \$350):

This year we will be training using Discoverer Plus, the new Discoverer for the Web. This advanced class will take the knowledge you learned in the Basic class and expand to more complicated aspects of Discoverer such as using functions and creating complex calculations. The Basic course is not **required** but is strongly recommended.

Portal Security:

This class will walk you through Portal Security set up for basic default groups to page groups and pages. Discussion on how to apply item level security so you can secure pages, tabs or report portlets at a user level or group level.

Portal Interactive:

Two part session. First part will cover how to create page groups, pages and Discoverer portlets. The second part will be a demonstration by various other clients on their custom portal deployments. We want you to share ideas and ask questions on how the various page groups and pages were created.

CIS to FIS/FIS to CIS Integration

This session will provide the user with the details required to implement multiple features between the CIS service order and the FIS staking sheet and how they work together. CIS service orders to FIS projects, FIS Aid-to-Construction charges to CIS account, CIS service order resource to FIS crew.



Conference Workshops

General Application

Application Usability

Overview of the applications from an industrial engineering perspective. User discussions on “likes and dislikes” of the applications. One goal of this session is to improve the application usability from the user’s point of view. The ultimate goal is to arrive at an application that is fully customizable as to form colors, sorting, form sizes by user!

Application Security:

Review the inner workings of the application security model . Discuss the migration of the one application model to the two application model. Finally, solicit enhancements to security.

Print Services

Check out the printing and mailing capabilities that ATS has been providing to cooperatives for 40 years. Learn about postal optimization and National Change of Address (NCOA) functionality.

**Register by April 5,
SAVE \$150!**